KERA WICKER

SOFTWARE DEVELOPER

CONTACT

☎ 662-322-3084

✉ kwicker2021@gmail.com

in Kera-wicker

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TECHNICAL SKILLS

- Python
- HTML
- CSS
- JavaScript
- Django
- Java
- Spring
- SQL
- VS Code
- React

PROFESSIONAL SKILLS

- Strong Problem Solver
- Customer Service
- Team Management
- Communication
- Administrative Duties
- Business Operations
- Schedule Management
- Meeting Planning
- Document Control
- MS Office

EDUCATION

BACHELORS IN BUSINESS ADMINISTRATION
University of Mississippi
May 2022

ASSOCIATE IN ACCOUNTING
Itawamba Community College
December 2019

SUMMARY

I'm a software developer with a diverse skill set. I excel in problem solving and business operations. Retaining skills to always improve and maintain a workplace is my goal. I am able to effectively self-manage projects as well as lead team projects through my time at Base Camp Coding Academy Graduate Institute.

EXPERIENCE

SOFTWARE DEVELOPER APPRENTICE
Base Camp Coding Academy Graduate Institute
2023- Present

The Base Camp Coding Academy Graduate Institute is a year-long apprenticeship to learn the fundamentals of coding, project management, leadership skills, and supplies all the tools needed to be successful in the competitive felid of software development.

MEDICAL RECORD TECHNICIAN
Internal Medicine and Pediatric Clinic
2021- 2024

- Oversees accounts payable for patients, providers and other third parties.
- Regularly confirms and updates patient records in accordance with HIPAA guidelines to ensure the accuracy and security of health data.
- Effectively directed callers to the appropriate department or staff member based on their needs and inquiries.
- Organizes patient charts, gathering medical histories, lab results and consents.
- Collaborates with colleagues across different departments, fostering a cohesive and cooperative work environment.

TEAM LEADER MANAGER
Chick-Fil-A
2016 - 2021

- Oversaw daily workloads and workflow for smooth operations, such as solving various problems, handling escalated issues, and mitigating risks.
- Supervised and monitored team departments and activities to optimize daily operations, including customer interactions, cash handling, and adherence to COVID-19 regulations.
- Optimized productivity by streamlining efficiency, reducing labor hours, and boosting profitability.
- Conducted regular employee performance evaluations to offer constructive feedback and solutions to propel improvements and growth.
- Cross-trained in every store role to maximize operational knowledge.